

1. What aspects of your job do you enjoy? Please explain.

The people coming in and out of the office constantly.

I especially like the fact that I can do homework and interact with people.

My co-workers/Boss – good relationship

I enjoy working with people especially my co-workers, and the fact that I am able to help people have fun.

Meeting different people. Everyday that I worked I met someone new.

The interaction with people who come into the Student Union.

Interaction with other people

Meeting new people and learning about greek life from Olivia

I enjoyed working in a pleasant atmosphere where it is calm and laid back and I enjoy the people I work with

I enjoy the other students I work with because they are fun to be around +free dinner.

2. What aspects of your job do you not enjoy? Please explain.

The work, stacking chairs and stuff but I still like working here because of the people I see and stuff.

Can't think of anything....

Working when no students are here.

I enjoyed everything

I enjoy most of it just not when I have setups to do all night

Not sure

I don't remember being told what my job was exactly so I don't know what exactly I am supposed to do.

N/A

All the changes made this year why fix what's not broken.

3. Are you familiar with the Office of the Student Union and Activities Learning Plan?

Yes <sad face>

Yes

Yes

Yes, I am familiar with the activities learning plan

Yes

Yes

Yes

No

I have no clue

Yes

4. How have you developed your organization and time management skills while working for the Student Union?

I try harder to develop them but I really haven't.

I plan things out for the week and try to stick to it.

Yes

I prioritize, my school work comes first, I try to stay ahead with all my classes.

I learning to schedule and following my schedule, and I am on time now.

I've become a little more organized and manage time as in how much time it will take to do setups and how much time I will have for other things.

I'm not sure they have changed much since working here. They were already pretty well developed.

Yes, I was pretty organized before, but this semester I have had to stretch my time.

I work during the day so I get all my work done during the night time.

I haven't done any development in my organization and time management skills.

5. Do you feel you have become more comfortable and knowledgeable about using the technical equipment? If so, please provide examples.

Yeah, I can set up the sound board, vcr, dvd, etc. (all that stuff)

Kind of...I still don't know how to keep score for bowling.

Yes, because I use them on a regular basis

Yes, I am able to maintain the cash register and bowling alley

Yes, I learn to run the rec area properly

Yes somewhat. I still haven't had to use those skills very much and I'm sure with time I will become more confident.

Yes

Um, the only technical equipment I have used is the computer

I don't use any technical equipment but the computer and copier

No I already was comfortable

6. What other skills have you learned that enhance your job performances? If so, please provide examples.

Customer service skills, meeting deadlines, dealing with last minute changes

Interpersonal Communication

Improved my communication and customer service skills. I am able to provide assistance to people who come to the Rec. Area

N/A

Not really any specific ones since the last survey

Not Sure

My phone skills have improved and I am beginning to take initiative in some situations.

I have learned how to work well in groups and how not to get so defensive when I don't agree with others.

None

7. In what ways do you feel you have improved your customer service skills?

I don't know – talking to people that come in here.

I've learned to approach people & initiate conversations.

More outgoing – don't mind talking

I feel that my customer service skills have improved because I am able to provide students, faculty assistance.

I have more patients with dealing with people.

Become more people oriented

Since I have last answered this question a few months ago, they have not really changed.

I believe that I am more confident

I think mine stayed the same because I have a lot of experience and I am friendly to everyone who respects me.

I already had these skills, and do not feel I have improved them. Because they were already good.

8. How do you feel your problem solving abilities improved?

A lot, all those changes or extra things or mix-ups Jeff gives me. Just kidding – he's cool but I have learned to go with the flow around here.

I have had to make decisions on spur of the moment

I feel that my problem solving skills have improved. I am able to stay focus and contact the appropriate resources in cas of an emergency.

I don't give up that easily on problems now, and I think my way through them better.

Have to think on my feet when setups need to be changed or done at the last minute.

Same as above.

Yes within the greek communities there are a lot of problems

I feel that when me and Olivia aren't seeing eye to eye we talk and work it out.

They are already really good and haven't needed improvment

9. Would you recommend your position to another student? Why?

Yes, I mean as much as we complain about b.s. we still have a slack job.

Yes. Student employees are treated just as everybody else. When you know you're getting the respect you deserve – it makes your job more enjoyable.

Yes, it's a great, easy job and fun!

Yes, because it's a great opportunity for students to meet new people.

Yes, because it is a good learning experience

Yes, but not if they desperately needed money

Yes, because it is a good place to work but also no because if they really needed money this is not the place to work.

Yes It is an overall learning experience, I love what I am doing.

Yes, to someone in NPHC only because I feel that they need as many minority as possible and especially so they can act more involved in greek life.

I don't know, the hours were cut and the money isn't great.

10. Please provide us with feedback that would help you in your current position.

More money! Less paperwork (J/K) Nah, its cool, the b.s. really can't be changed. Everything else is cool.

Please teach me how to take bowling score! (Maybe a Student Union Staff bowling night)

I really enjoyed working here this semester and I look forward to many more semesters.

A little more clarity – more office pow-wows

Don't try and make this job into more than it is. It feels like what we do is being overstudied. Kind of like "the bobs" do for the company is office space.