

Student Engagement

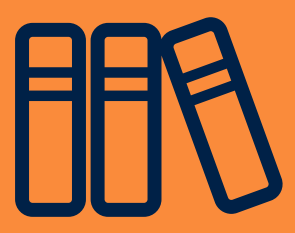
Fall 2019

VS.

2020



Loans of physical materials were down in September about 50%.



Books: 1,421 in 2019;
685 in 2020
Equipment: 1,952 in 2019;
1,006 in 2020

Database full-text usage was up in September.



EBSCO: 9,494 in 2020;
6,166 in 2019
JSTOR: 5,038 in 2020;
4,608 in 2019

Video streaming also saw a large increase.



More than 2.5x more minutes were viewed on Kanopy in September.
2020: 10,959
2019: 4,342

35% reduction in library instruction, but online attendance up 60%.



2020: 75 sessions, 1,145 students online
2019: 115 sessions, 715 students online

23% more chats and an increase in patron satisfaction.



2020: 353 chats
average rating 3.79/4
2019: 286 chats
average rating 3.65/4

4% increase in research appointments.



2020: 125 meetings
2019: 120 meetings

52% fewer people entering the building.



2020: 21,209 visits
2019: 44,000 visits